

# Chargeback Credit Memo Request Form

Date: 6/4/2020 Chargeback Case #: CB2000830

Credit Memo Amount: \$488.60

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 31932824SC 31932834SC- Cust. PO #: see attached

Check #: 121622679 Invoice #: \_\_\_\_\_

AR Ref #: 92915

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_