

Chargeback Credit Memo Request Form

Date: 6/16/2020 Chargeback Case #: CB2000822

Credit Memo Amount: \$144.02

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 31886246SC 31905680SC Cust. PO #: see attached

Check #: 120855813 Invoice #: _____

AR Ref #: 92279

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage Claim

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Dot.com-Woodland

Note: cust already paid partial \$233.40

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____