

# Chargeback Credit Memo Request Form

Date: 3/23/2020 Chargeback Case #: CB2000809

Credit Memo Amount: \$42.80

Customer ID: BBBCA Customer Name: Bed Bath & Beyond Canada

Chargeback Ref #: 151689FC Cust. PO #: CC8K2PE

Check #: 603684 Invoice #: 4977973

AR Ref #: 12162633

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: DAMAGE

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Valid we can not prove or disprove damaged items. POD lists damage

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_