

# Chargeback Credit Memo Request Form

Date: 12/3/2020 Chargeback Case #: CB2000803

Credit Memo Amount: \$1,071.04

Customer ID: HOMEGOODSWHS Customer Name: Homegoods (Wholesale)

Chargeback Ref #: CB0000800184 CB0000800186 Cust. PO #: 722365

Check #: 1977163 Invoice #: 30168304

AR Ref #: 92864

Chargeback Reason: Damaged merchandise

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: RTV/DAMAGE

Investigator: Stephanie Reed-Lyles

Responsible Party: US Production

Note: DISPUTE DENIED, PER Homegoods they will not repay on damaged art shipment. Betsy is unable to obtain reversal so we are out of luck in getting repayment. This is deduction from 3/16/2020

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_