

# Chargeback Credit Memo Request Form

Date: 5/20/2020 Chargeback Case #: CB2000796

Credit Memo Amount: \$241.62

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 5014575-1PVAR 5014962-1PVAR  
5015212-1PVAR 5015213- Cust. PO #: 18024260 18024265 18024266 18024268  
18024269 18024

Check #: 2202464 Invoice #: \_\_\_\_\_

AR Ref #: 12162101

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Not a Compliance Issue

Detailed Description: 01 / Pricing Error

Investigator: Jade He,Linda Di

Responsible Party: US Production

Note: We did not receive any payback or response from customer. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_