

# Chargeback Credit Memo Request Form

Date: 4/6/2020 Chargeback Case #: CB2000794

Credit Memo Amount: \$40.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3675415-COMP 3684216-COMP Cust. PO #: 16445380 16828681 16828588 16957787

Check #: 2202464 Invoice #: \_\_\_\_\_

AR Ref #: 12162117

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_