

# Chargeback Credit Memo Request Form

Date: 4/3/2020 Chargeback Case #: CB2000790

Credit Memo Amount: \$81.93

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 5028281-1QVAR 5015522-1QVAR Cust. PO #: 18206167 18024458

Check #: 2202464 Invoice #: \_\_\_\_\_

AR Ref #: 12162107

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_