

# Chargeback Credit Memo Request Form

Date: 4/3/2020 Chargeback Case #: CB2000787

Credit Memo Amount: \$100.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3673560-COMP Cust. PO #: 7343361R

Check #: 2202464 Invoice #: \_\_\_\_\_

AR Ref #: 12162133

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Labeling

Detailed Description: Content Label Incorrect

Investigator: Jade He,Linda Di

Responsible Party: China Production

Note: valid per Jade He: the SKU number is missing dash "-" between SUB and customer item number. Program name: 400TC Liquid cotton sheet set .

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_