

Chargeback Credit Memo Request Form

Date: 3/27/2020 Chargeback Case #: CB2000785

Credit Memo Amount: \$262.86

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 51569734 51804487 51863766 Cust. PO #: 19484816 52031199 57433640

Check #: 1877866 Invoice #: 51569734 51804487 51863766

AR Ref #: 92796

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: BOOK INV IN & OUT PO CANCEL ETC

Investigator: April Huang,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: Valid- most likely customer return to their store and to Macy's facility, based on the return agreement with Macy's , we need to validate it.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____