

Chargeback Credit Memo Request Form

Date: 3/30/2020 Chargeback Case #: CB2000784

Credit Memo Amount: \$91.07

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 7641624112 7641624113 Cust. PO #: 76416241 76416241

Check #: 1877866 Invoice #: 32166452 32166452

AR Ref #: 92794

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Laura Yee,Ping Gao

Responsible Party: Dot.com-Woodland

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____