

# Chargeback Credit Memo Request Form

Date: 6/18/2020 Chargeback Case #: CB2000781

Credit Memo Amount: \$321.50

Customer ID: STEINPOE Customer Name: STEINMART POE

Chargeback Ref #: DMQ5035171 DMQ5035341 Cust. PO #: 839139  
DMQ5035558 DMQ5035686 DMQ503

Check #: 44264 Invoice #: \_\_\_\_\_

AR Ref #: 12162524

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Mdse Shtg

Investigator: Jade He

Responsible Party: China Production

Note: Dispute denied by SteinMart, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_