

Chargeback Credit Memo Request Form

Date: 3/25/2020 Chargeback Case #: CB2000773

Credit Memo Amount: \$63.01

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: 4986237 Cust. PO #: EL6T9RF

Check #: 647262 Invoice #: 4986237

AR Ref #: 12162401

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFF CB

Investigator: Daisy Zhao,Jackie Guo

Responsible Party: Not a chargeback

Note: valid per Daisy Zhao: we gave 40% discount on Cosma since Oct 2019 to let BBB clear our inventory. This price diff CB is confirmed.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____