

# Chargeback Credit Memo Request Form

Date: 6/15/2020 Chargeback Case #: CB2000766

Credit Memo Amount: \$49.60

Customer ID: HSNDS Customer Name: Home Shopping Network (Drop ship)

Chargeback Ref #: DKR1644846525-0 DKR1647108270-0 Cust. PO #: 1644846525 1647108270

Check #: 438464 Invoice #: \_\_\_\_\_

AR Ref #: 91956

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: CS - Exchange, Return not Required

Investigator: \_\_\_\_\_

Responsible Party: E-COM

Note: Did not receive response/ repayment from Customer

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_