

Chargeback Credit Memo Request Form

Date: 4/2/2020 Chargeback Case #: CB2000763

Credit Memo Amount: \$92.56

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 51408773 51333679 Cust. PO #: 86680296 95397928

Check #: 1875146 Invoice #: 51408773 51333679

AR Ref #: 92418 92420

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Dung (David) Pham,Laura Yee,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____