

# Chargeback Credit Memo Request Form

Date: 3/18/2020 Chargeback Case #: CB2000762

Credit Memo Amount: \$50.00

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 30623956 Cust. PO #: 7316879

Check #: 1875146 Invoice #: 30623956

AR Ref #: 12161926

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Labeling

Detailed Description: 69 GS1 128 BARCODE LABEL ERROR

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-WD2

Note: Valid we can not prove or disprove damaged labels.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_