

Chargeback Credit Memo Request Form

Date: 3/20/2020 Chargeback Case #: CB2000754

Credit Memo Amount: \$572.80

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 10406221/10399465/10406220 Cust. PO #: 12656239

Check #: 95103 Invoice #: _____

AR Ref #: 12162223

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to package merchandise per unit in Kohls specified poly bag.

Investigator: Gu Lina,Susan Zhao

Responsible Party: Overseas Factory

Note: valid, failed to package per Kohl's requirement, reclaim with factory - CKLP-200080

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____