

Chargeback Credit Memo Request Form

Date: 3/20/2020 Chargeback Case #: CB2000753

Credit Memo Amount: \$313.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 10443430/10443429 Cust. PO #: 12690656

Check #: 95103 Invoice #: _____

AR Ref #: 12162085

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling

Investigator: Gu Lina,Susan Zhao

Responsible Party: Overseas Factory

Note: valid bulging cartons, claim #CKL-200066

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____