

# Chargeback Credit Memo Request Form

Date: 3/24/2020 Chargeback Case #: CB2000752

Credit Memo Amount: \$4,240.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 10430893-10433022 Cust. PO #: see attached

Check #: 95103 Invoice #: \_\_\_\_\_

AR Ref #: 12162223

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Labeling

Detailed Description: Unusable GS1-128 barcode.

Investigator: Gu Lina,Susan Zhao

Responsible Party: Overseas Factory

Note: valid per Susan Zhao, since Kohl's will not repay us on the label defect charges she will reclaim this with factory.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_