

# Chargeback Credit Memo Request Form

Date: 3/20/2020 Chargeback Case #: CB2000751

Credit Memo Amount: \$158.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 10443293 Cust. PO #: 12679744

Check #: 95103 Invoice #: \_\_\_\_\_

AR Ref #: 12162223

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling.

Investigator: Gu Lina,Susan Zhao

Responsible Party: Overseas Factory

Note: valid bulging cartons, reclaim with factory, claim #CKL-200070

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_