

Chargeback Credit Memo Request Form

Date: 4/14/2020 Chargeback Case #: CB2000748

Credit Memo Amount: \$520.61

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS189076401-CS209287894 Cust. PO #: see attached

Check #: 2568830 Invoice #: _____

AR Ref #: 12162186

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Yinghua Gu

Responsible Party: US Production

Note: valid per Ying: all Wayfair chargeback is approved by Hellen

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____