

Chargeback Credit Memo Request Form

Date: 6/18/2020 Chargeback Case #: CB2000744

Credit Memo Amount: \$305.80

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4952237 Cust. PO #: 6516354

Check #: 1849251 Invoice #: _____

AR Ref #: 12158015

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: Over 6 months and we did not receive repayment from customer

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____