

Chargeback Credit Memo Request Form

Date: 5/20/2020 Chargeback Case #: CB2000741

Credit Memo Amount: \$200.00

Customer ID: FRED34825 Customer Name: FRED MEYER COMPANY-ICA (ART)

Chargeback Ref #: 701-NCF-0097188 Cust. PO #: SEE ATTACHED

Check #: 4142637 Invoice #: _____

AR Ref #: 12161953

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-UPC

Detailed Description: UPC BAR CODE MISSING

Investigator: Jane Li

Responsible Party: US Production

Note: FM denied the dispute:
From DC "Please deny the payback request on invoice #701-NCF-0097188; The chargeback was issued due to Case Label Error: UPC barcode missing or illegible.
All cases must have a readable UPC bar code upon arrival. Chehalis is an automated receiving facility and requires bar codes to verify the contents of each case.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____