

# Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB2000738

Credit Memo Amount: \$291.10

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 2183410812 6378432512 7636400212 Cust. PO #: 21834108 63784325 76364002

Check #: 1875146 Invoice #: 31473007 31911775 32165897

AR Ref #: 92414

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: valid UPS Claim

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_