

Chargeback Credit Memo Request Form

Date: 3/20/2020 Chargeback Case #: CB2000737

Credit Memo Amount: \$38.81

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 51622491 Cust. PO #: 22448766

Check #: 1875146 Invoice #: 51622491

AR Ref #: 92412

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: BOOK INV IN & OUT PO CANCEL ETC

Investigator: April Huang,Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: Valid- most likely customer return to their store and to Macy's facility, based on the return agreement with Macy's , we need to validate it

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____