

# Chargeback Credit Memo Request Form

Date: 3/20/2020 Chargeback Case #: CB2000736

Credit Memo Amount: \$1,349.94

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 51370626 51370909 51380149 Cust. PO #: 92837535 93508161 93797681

Check #: 1875146 Invoice #: 51370626 51370909 51380149

AR Ref #: 92412

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Misc

Detailed Description: BOOK INV IN & OUT PO CANCEL ETC

Investigator: April Huang,Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: valid per Ping - Valid- most likely customer return to their store and to Macy's facility, based on the return agreement with Macy's

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_