

Chargeback Credit Memo Request Form

Date: 3/13/2020 Chargeback Case #: CB2000735

Credit Memo Amount: \$820.00

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 30623443 30647095 Cust. PO #: 7505232 7720326

Check #: 1875146 Invoice #: 30623443 30647095

AR Ref #: 12161922

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: 70 GS1 128 BARCODE PLACED INCORRECTLY ON CARTON

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: valid - per Macy's picture proof labels were damaged and scuffed

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____