

Chargeback Credit Memo Request Form

Date: 4/23/2020 Chargeback Case #: CB2000734

Credit Memo Amount: \$240.00

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 30647106 Cust. PO #: 7939765

Check #: 1875146 Invoice #: 30647106

AR Ref #: 12161922

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Labeling

Detailed Description: 70 GS1 128 BARCODE PLACED INCORRECTLY ON CARTON

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid, barcode label was not placed on carton per Macy's requirement

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____