

Chargeback Credit Memo Request Form

Date: 3/16/2020 Chargeback Case #: CB2000732

Credit Memo Amount: \$120.02

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS209083955 Cust. PO #: CS209083955

Check #: 2561561 Invoice #: _____

AR Ref #: 92151

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - Since we do not send missing items such as: Shams, Bed Skirts, Sheets, Pillow Cases, Legs, Hardware, or any other Spare Parts, we have no choice but to approve the credit.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____