

Chargeback Credit Memo Request Form

Date: 4/14/2020 Chargeback Case #: CB2000729

Credit Memo Amount: \$283.59

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS205853600/CS210920730 Cust. PO #: CS205853600/CS210920730

Check #: 2561561 Invoice #: _____

AR Ref #: 12161891

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Yinghua Gu

Responsible Party: Not a chargeback

Note: VALID PER YING: all Wayfair missing parts chargeback is approved by Hellen

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____