

# Chargeback Credit Memo Request Form

Date: 3/31/2020 Chargeback Case #: CB2000724

Credit Memo Amount: \$428.24

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA210283923-CA212517767 Cust. PO #: see attached

Check #: 2561561 Invoice #: \_\_\_\_\_

AR Ref #: 92153

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: Mis-shipped  
Mis Information

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit but did not find item cost effective to retrieve

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_