

Chargeback Credit Memo Request Form

Date: 3/30/2020 Chargeback Case #: CB2000723

Credit Memo Amount: \$360.43

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS208471898-CS210293123 Cust. PO #: see attached

Check #: 2561561 Invoice #: _____

AR Ref #: 92155

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: 3rd-FEDEX

Note: VALID - POD was not able to retrieved and FedEx did not deliver the package

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____