

# Chargeback Credit Memo Request Form

Date: 3/10/2020 Chargeback Case #: CB2000720

Credit Memo Amount: \$252.09

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS208711637 Cust. PO #: CS208711637

Check #: 2561561 Invoice #: \_\_\_\_\_

AR Ref #: 12161773

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Yinghua Gu

Responsible Party: Not a chargeback

Note: all wayfair missing parts chargebacks are approved by Hellen, per Roger.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_