

Chargeback Credit Memo Request Form

Date: 9/21/2020 Chargeback Case #: CB2000717

Credit Memo Amount: \$553.80

Customer ID: ROSSPET Customer Name: Ross Stores, Inc.

Chargeback Ref #: 4994645 Cust. PO #: 3248790

Check #: 412313 Invoice #: 4994645

AR Ref #: 12161862

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Concealed Shortage/Error

Detailed Description: CONCEALED UNIT SHORTAGE

Investigator: Mindy Yang

Responsible Party: China Production

Note: DISPUTE DENIED BY ROSS, we have no other evidence to rechallenge since it is disputed twice.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____