

# Chargeback Credit Memo Request Form

Date: 3/6/2020 Chargeback Case #: CB2000716

Credit Memo Amount: \$274.41

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS194232816-CS207173223 Cust. PO #: see attached

Check #: 2544763 Invoice #: \_\_\_\_\_

AR Ref #: 91405

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORT SHIP

Investigator: Laura Yee,Ping Gao

Responsible Party: 3rd-UPS

Note: VALID -tracking does not showed movement after 48 hours marked shipped, likely item not ship

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_