

Chargeback Credit Memo Request Form

Date: 3/16/2020 Chargeback Case #: CB2000712

Credit Memo Amount: \$24.71

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 7050957112 Cust. PO #: 70509571

Check #: 1872797 Invoice #: 32043588

AR Ref #: 92075

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: Valid for Credit. UPS Tracking #1Z449FA70303628189 No Delivery or Scan by UPS, No POD.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____