

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB2000711

Credit Memo Amount: \$611.41

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 6700950312 6840065112 7093326912 Cust. PO #: 67009503 68400651 70933269

Check #: 1872797 Invoice #: 31965070 31995414 32060848

AR Ref #: 92075

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Delivery Refused UPS Returned to SD2

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____