

# Chargeback Credit Memo Request Form

Date: 6/18/2020 Chargeback Case #: CB2000710

Credit Memo Amount: \$37.77

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4976173 Cust. PO #: 6924938

Check #: 1872797 Invoice #: 4976173

AR Ref #: 12161726

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: partially paid then denied the rest

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_