

# Chargeback Credit Memo Request Form

Date: 3/6/2020 Chargeback Case #: CB2000697

Credit Memo Amount: \$31.50

Customer ID: HAYNEEDLEDS Customer Name: Hayneedle.com

Chargeback Ref #: DM-10785904 Cust. PO #: 91026885

Check #: 15472 Invoice #: \_\_\_\_\_

AR Ref #: 91141

Chargeback Reason: Damaged merchandise

Division Code: YOUT Division Name: Youth(13)

Violation Description: Shipment Quality Issue

Detailed Description: damage

Investigator: April Huang,Laura Yee,Sherry Curry

Responsible Party: E-COM

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_