

Chargeback Credit Memo Request Form

Date: 10/9/2020 Chargeback Case #: CB2000692

Credit Memo Amount: \$1,711.03

Customer ID: FREDMEYER Customer Name: Fred Meyer Stores

Chargeback Ref #: 701-NCF-0096614 701-NCF-0096690 Cust. PO #: see attached
701-NCF-0096688 70

Check #: 4082118 Invoice #: _____

AR Ref #: 12161568

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: WRONG SHIP METHOD

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: **Ron is aware of it and has ensure WOD to enforce SOP update**

Charge Back Validated. Dispute attempted and failed. Customer changed ship method. Notification sent by customer to invalid address. We missed change.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____