

Chargeback Credit Memo Request Form

Date: 3/30/2020 Chargeback Case #: CB2000680

Credit Memo Amount: \$100.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3665005-COMP Cust. PO #: 7349558R

Check #: 2202421 Invoice #: _____

AR Ref #: 12161220

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Labeling

Detailed Description: Content Label Incorrect

Investigator: Jade He,Linda Di

Responsible Party: China Production

Note: valid per Jade/Linda, the SKU number is missing dash "-" between SUB and customer item number

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____