

Chargeback Credit Memo Request Form

Date: 11/17/2020 Chargeback Case #: CB2000677

Credit Memo Amount: \$1,029.60

Customer ID: ROSSPET Customer Name: Ross Stores, Inc.

Chargeback Ref #: 05486777 4994644 Cust. PO #: _____

Check #: 411919 Invoice #: 4994644

AR Ref #: 12161166

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Concealed Shortage/Error

Detailed Description: SHORT

Investigator: Mindy Yang

Responsible Party: China Production

Note: Dispute denied by Ross, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____