

Chargeback Credit Memo Request Form

Date: 6/5/2020 Chargeback Case #: CB2000676

Credit Memo Amount: \$4,595.86

Customer ID: BLKPBV Customer Name: BELK PRIVATE BRAND VENDOR

Chargeback Ref #: Q600044350 Cust. PO #: 3611680

Check #: 1015749 Invoice #: _____

AR Ref #: 12161248

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: VALID per Kenya Lane:
Contacted XPO Logistics. Was able to speak with a representative in customer service. They were not able to locate a BOL/POD for this shipment. The shipment was loaded/shipped and arrived to destination with seal in tact, which designates the chargeback to be valid.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____