

Chargeback Credit Memo Request Form

Date: 4/23/2020 Chargeback Case #: CB2000666

Credit Memo Amount: \$60.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3649637-COMP 3658176-COMP Cust. PO #: 16445486 16331743 15225174 16828677
16568448 16684

Check #: 2201656 Invoice #: _____

AR Ref #: 12160860

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____