

# Chargeback Credit Memo Request Form

Date: 2/28/2020 Chargeback Case #: CB2000665

Credit Memo Amount: \$191.05

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 1491516312 2443148312 Cust. PO #: 14915163 24431483

Check #: 1867858 Invoice #: 31424019 31713630

AR Ref #: 91101

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_