

# Chargeback Credit Memo Request Form

Date: 3/13/2020 Chargeback Case #: CB2000662

Credit Memo Amount: \$146.66

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3649634-COMP 3658174-COMP Cust. PO #: 17302997 17303114 17398487 17398630  
17398253

Check #: 2202375 Invoice #: \_\_\_\_\_

AR Ref #: 12160852

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Fill Rate

Detailed Description: Fill Rate - Shortage on Order

Investigator: Hui Chen Wu (Mandy), Selina Au

Responsible Party: Business Planning

Note: DISPUTE DENIED- According to JCP, offsets are considered valid. Our facilities reported that the following DCM orders were short when received at our receiving facility.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_