

Chargeback Credit Memo Request Form

Date: 5/20/2020 Chargeback Case #: CB2000661

Credit Memo Amount: \$97.98

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4994694-1QVAR 4994933-1QVAR
4994936-1QVAR 4998993- Cust. PO #: 17725082 17725384 17725421 17834819
17834832 17834

Check #: 2202375 Invoice #: _____

AR Ref #: 12160844

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: JCP PARTIALLY PAID \$266.05 THEN DENIED THE REST

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____