

# Chargeback Credit Memo Request Form

Date: 3/20/2020 Chargeback Case #: CB2000658

Credit Memo Amount: \$6,429.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 10373149-10370912 Cust. PO #: 12690648/12689937

Check #: 90194 Invoice #: \_\_\_\_\_

AR Ref #: 12161292

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Labeling

Detailed Description: Unusable GS1-128 barcode.

Investigator: Gu Lina,Susan Zhao

Responsible Party: Overseas Factory

Note: valid, we cannot dispute it with Kohl's and Susan was able to reclaim it with factory, claim #CKLP-200078,CKLP-200079

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_