

Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB2000657

Credit Memo Amount: \$999.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 10368420/10368419/10373038/1038556 Cust. PO #: 12656239
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Check #: 90194 Invoice #: _____

AR Ref #: 12161292

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to package merchandise per unit in Kohls specified poly bag.

Investigator: Gu Lina,Susan Zhao

Responsible Party: Overseas Factory

Note: valid missing polybags in merchandise claim, per Susan these chargeback will be reclaimed with factory claim #CKLP-200046

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____