

# Chargeback Credit Memo Request Form

Date: 3/18/2020 Chargeback Case #: CB2000655

Credit Memo Amount: \$410.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 10370878/10370879 Cust. PO #: 12674869

Check #: 90194 Invoice #: \_\_\_\_\_

AR Ref #: 12161242

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Labeling

Detailed Description: Improperly placed GS1-128 label.

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid, WOD failed to properly placed shipping label per Kohl's shipping guideline

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_