

Chargeback Credit Memo Request Form

Date: 1/5/2021 Chargeback Case #: CB2000654

Credit Memo Amount: \$22,791.96

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 31496117SC 31589075SC 31589091SC 31641210SC 316473 Cust. PO #: _____

Check #: 118899395 119015293 Invoice #: _____

AR Ref #: 90937

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Confirmed by David Lee/Nancy, we will accept \$51,604.27 to close all open claims from Jan'20 through Aug'20

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____